

PATIENT RIGHTS AND RESPONSIBILITIES

As a patient you have the right to:

Receive quality health care by properly trained and licensed medical health professionals.

Have your privacy respected.

Be treated with respect, consideration, and dignity.

Expect that all communications and records pertaining to your health care are treated as confidential.

Receive information concerning your diagnosis, treatment, prognosis, and significant risks in terms you can understand prior to consenting to a procedure.

Refuse treatment after adequate explanations by your medical provider. However, you must be informed of the medical consequences of this action.

Change your medical provider, if desired.

As a patient you have the responsibility to:

Refrain from using your cell phone while in the clinic.

Arrive a few minutes prior to your appointment time. Give at least 24 hours notice to cancel an appointment.

Treat the staff and other patients with respect, consideration and dignity.

Follow all Texas State rules and regulations pertaining to safety, smoking, and general conduct.

Provide accurate information concerning your past health history, medications, allergies (including latex), current address, phone number and emergency contacts.

Inform the clinician of any changes in your health status that could affect treatment.

Ask questions regarding your diagnosis or treatment.

Follow the treatment plan or medical advice. Call the clinic if your symptoms are not improving or if your symptoms worsen.

Keep follow-up appointments to ensure good health care.